





read this document (Student Contract) carefully prior to accepting an offer of a place at the University. You will be subject to these Contract Terms for the full duration of your programme, subject to periodic updates to policies and regulations communicated to you in line with clause 56.

5. You will re-register as a student of the University at the beginning of each academic year and will be subject to these Contract Terms even if you spend some time studying or working away from the University as part of your programme.
6. You must comply with the University's Regulations, guidelines, rules, codes of practice, policies and procedures and all other Contract Terms.
7. The Contract Terms tu12 (n 1 Tf61 0 Td.6) e6hu u tu12 (n 1 Tf61 0 Td.6J0138.9( 1 T1.6h)2 (u )Y

12. Key information for postgraduate applicants and offer holders is set out on the University's Postgraduate Admissions webpage at <https://www.lancaster.ac.uk/study/postgraduate/after-you-apply/>. For postgraduate offer holders, any additional information specific to individual postgraduate programmes will be indicated in your offer letter.
13. Deposits are levied for certain postgraduate programmes and/or categories of student. In order to accept an offer of study on a programme which requires a deposit to be paid, you must pay in full the sum stated in the offer. Any deposit will be credited to your fee account at the University and will be deducted from the total fee payable at registration. Interest is not paid. I



implications. You will remain responsible for any accommodation or other payments due to the University.

24. Tuition fee deposits are not normally refundable. The University's policy on deposit payments and refunds can be found at: <https://www.lancaster.ac.uk/study/fees-and-funding/deposits-payments-and-refunds/>.

#### Fees and Fee Setting (including refunds)

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30. Information on tuition fees and other relevant charges, including how they may increase and how they should be paid, is set out in the [‘Tuition Fees Guide’ on the University’s Advice, Support and Knowledge \(ASK\) portal](#).
- x More detailed information on undergraduate and postgraduate tuition fees is set out in the [‘Tuition Fees Guide’ on the University’s Advice, Support and Knowledge \(ASK\) portal](#).
  - x The Undergraduate Withdrawal and Tuition Fee Policy is available on the [‘Money Policies’ section of the University’s Advice, Support and Knowledge \(ASK\) portal](#).
  - x The Postgraduate Withdrawal and Tuition Fee Policy is available on the [‘Money Policies’ section of the University’s Advice, Support and Knowledge \(ASK\) portal](#).
  - x The Refund and Reimbursement Policy (non-continuation of course by the University) is available on the [‘Money Policies’ section of the University’s Advice, Support and Knowledge \(ASK\) portal](#).

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## Academic Appeals Procedure

34. The University's regulations and procedures in relation to academic appeals are available in the Manual of Academic Regulations and Procedures (MARP). Detailed guidance for students on how to complete the academic appeal procedure can be found on the ['Student Complaints and Appeals' section of the University's Advice, Support and Knowledge \(ASK\) portal.](#)

## Changes to Programmes and Modules

35. The University may make changes to programmes or modules, but only in certain circumstances including taking account of the impact of any change on the students affected and consulting with them on major changes. Guidance on the definitions and processes associated with minor and major revisions to programmes and modules is available at <https://www.lancaster.ac.uk/academic-standards-and-quality/programme-design-and-approval/>.
36. There may be times when timetabled teaching is delayed or cancelled for reasonably unavoidable reasons (for example, staff illness or other unavailability, power loss, IT equipment failure, health & safety concerns, security concerns, severe weather conditions, unexpected maintenance/repair requirements, circumstances covered by section 43.c (Force Majeure Events) or similar). As such, the University reserves the right to reschedule or, if it proves necessary, cancel timetabled teaching; however, the University will take reasonable steps to minimise such delays or cancellations. Any changes or cancellations will normally be communicated to you by email as soon as they are known about, however, there may be occasions when teaching is cancelled on the day of delivery. Where scheduled teaching is rescheduled or cancelled, suitable alternative arrangements will ordinarily be put in place. In the event that the scheduled teaching is cancelled altogether and it has not proved possible to make arrangements for alternative provision, the content will not be included in summative assessments.

## Student Discipline Regulations

37. All students, which for the purpose of the Student Discipline pr(c)4 (h(a)10 ( ((me t)6 (hv)3 (e)-1 (r,)11.







- b. Catering contracts: <https://portal.lancaster.ac.uk/ask/freedom-card/>;
- c. Pre-school Centre: <https://www.lancaster.ac.uk/pre-school/about-us/useful-information/terms--conditions/>;
- d. Sports Centre Membership: <https://www.lancaster.ac.uk/media/lancaster-university/content-assets/documents/sports/MembershipTCs2020.pdf>.

## Personal Light Electric Vehicles

48. Under the UK Road Traffic Act, privately owned electric scooters and electric skateboards are illegal to use on UK highways. This includes public roads, pavements and cycle paths. To maximise road safety and legal compliance, the use of electric scooters and electric skateboards is not permitted on campus. This applies whether on campus roads, cycle paths, footpaths or other pedestrian areas.

## Visas and immigration

49. If you are a national of a country that is or becomes subject to UK immigration contro







- h. You materially breach the Contract Terms concerning any matter not covered above in section 49 and do not remedy such breach (where remediable) within 30 days of first written request from the University; or
- i. Any combination of the above applies.

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63. You or the University will be treated as giving up a right or claim only if such giving up is done or confirmed expressly in writing. A delay in enforcing a right or granting extra time to comply shall not be treated as giving up a right or a claim unless and until confirmed as such expressly in writing.

64. The Contract Terms shall only be enforceable by the University and you. No other person, organisation or entity has any rights to enforce any of the Contract Terms

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